

# Hamed Hussain

## Project Coordinator | PMP® Certified

Enterprise Architecture • Strategic Planning • Technology Direction, Design/Delivery & Implementation

### Contact

Toronto, Ontario, Canada.

### Certifications

PMP

ICI Project Manager

ICI Administrator

ICI Practitioner

### Key Skills

#### Project Management

Custom Software Development

Database Design (RDBMS)

Systems Engineering

System Migrations/Integrations

Enterprise wide Implementations

#### IT Project Lifecycle

Requirements Analysis

ROI Analysis

Costing & Budgeting

Project Scheduling

Testing/QA/Rollout/Support

Agile/Scrum/Kanban/Agile SAFe

Release Management

Delivery Management

CI/CD, DevOps

#### Value-Added Leadership

Leadership

Cross-Functional Supervision

Team Building & Mentoring

Client Relations & Presentations

Business, Resource & IT Planning

### Profile

Experienced pioneering technologist with 14+ years of experience with a proven record of building, managing and growing technology departments and companies, and who combines in-depth technical knowledge with refined business acumen and management skills. An expert at building new and refining existing technology solutions and their accompanying processes that span the life cycle to deliver value to end users and other stakeholders. Visionary, with record of accomplishment for finding innovative ways to grow revenue and increase margins.

### Experience

July 2022 – Present.

Project coordinator • Icertis Inc (Client KMPG –US)

- Manage ICERTIS product implementations and take ownership of project management including customer relationship, planning and financials.
- Manage a team of Lead Functional and Sr. Functional Consultants engaged in ICERTIS product implementations across multiple projects and geographies.
- Conceptualize and formulate best of breed solutions that effectively address key implementation objectives within the bounds of scope, schedule and effort.
- Manage system configuration and deployment activities across multiple engagements.
- Build and foster internal consulting capability within the implementation team across different domains and industries.
- Contribute to ICERTIS product roadmap through active feedback from customers and implementation experience.
- Champion company policies and processes and ensure their adherence within the team.
- Stay on top of changes in the Contract Management industry and bring thought leadership to continuous improvement opportunities,



# COODECS

## TECHNOLOGIES

Vendor Management

Excellent oral and written communication

Organized, diligent, and tenacious  
Turnkey Project Development

### Technical proficiency

Full Life Cycle Development  
Mobile App Development (iOS & Android)

Full-stack development  
Software Analysis & Design  
Object Oriented Technology  
E-commerce & Websites

ERP Implementation (SAP, MSD 365)

Six Sigma Methodology  
AWS

Java,Php, Node.js, Angular, Python  
Database Architecture

Data Migration

Network security

REST API's, Web services.

### Other Interests

A great passion towards evolving Technologies and listening to and participating in, Seminars and studying IT magazines.

### Education

June 2007

Master of Science in Information Technology • Acme College -SMU•  
Hyderabad, India

June 2004

Bachelor of Science in Computer Science • Methodist Degree College-Osmania University•  
Hyderabad, India

July 2017—June 2022

Software Developer Lead • JELSAT • (US / Saudi Arabia / India).

- Designed and led the effort to build the vocational rental-booking platform for iOS and Android, that was the underpinning of the business.
- Managed and hired in-house developers; graphic designers; content ingestion staff; SEO, System Analysts and DBA resources
- Controlled the technology roadmap, interfaced with external vendors, and reported to the CEO.
- Overseeing technical projects in alignment with organizational goals.
- Directing the effective delivery of networks, Software developments, and disaster recovery systems and processes.
- Working with Software engineers to find solutions to manage business activities.
- Managing a team of 30 IT Engineers, while working closely with management, external vendors and advisors.
- Preparing financial budgets and presenting proposals for capital projects to senior executives
- Researching and recommending new products.
- Identifying new market opportunities.

March 2016—July 2017

Project Coordinator - United Rents (Tatx) • Riyadh, Saudi Arabia.

- Analyzes and defines system and project specific requirements.
- Managing and leading the project team.
- Recruiting project staff and consultants.
- Managing co-ordination of the partners and working groups engaged in project work.
- Detailed project planning and control including:
- Developing and maintaining a detailed project plan.
- Managing project deliverables in line with the project plan.
- Recording and managing project issues and escalating where necessary.
- Resolving cross-functional issues at project level.
- Managing project scope and change control and escalating issues where necessary.
- Monitoring project progress and performance.
- Providing status reports to the project sponsor.
- Managing project training within the defined budget.



- Liaises with, and updates progress to, project board/senior management.
- Managing project evaluation and dissemination activities.
- Managing consultancy input within the defined budget.
- Final approval of the design specification.
- Working closely with users to ensure the project meets business needs.
- Definition and management of the User Acceptance Testing.
- Identifying user training needs and devising and managing user training programs.

Jan 2009—March 2016

MIS Coordinator – MKCL Arabia Ltd( Client – King Saud University) •  
Riyadh, Saudi Arabia.

- Analyzes and defines system and project specific requirements.
- Modifies existing tools and packages as needed.
- Provide logical process designs and data structures for new systems; and defines interface specifications in accordance with overall system design.
- Primary resource for designing web trends tagging specification based on the business requirements for MI reporting and run it through the DMP (Digital Metric Performance) team for review and sign off.
- Works directly with end-users and assesses technical requirements based on strategic initiatives and end-users needs; assesses feasibility, cost and risk factors.
- Preparing test scenarios. Work with the testing team to prepare the testing plan, scope and other relevant documents and reviewing the test cases prepared.
- Develops system specifications including timelines and functional specifications; translates system specifications into programming requirements including program modules and data element dictionaries.
- Determines software, equipment, and other tools necessary to implement the system; determines feature lists of programs; evaluates progress during project stages; and modifies work schedule and tools utilized to meet project requirements.
- Keeps abreast of advances in information technology and assess the feasibility of incorporating into project plans and specifications.
- Works directly with departments and offices in implementing and testing the baseline, assessing and making necessary



- programming modifications, and maintaining and enhancing program functions and features.
- Provides project implementation and post-implementation support applications.

June 2008—Jan 2009

Test Engineer – Qualcomm (Intertek) • Hyderabad, India.

March 2007—June 2008

E Support Officer – Knoah Solutions Private Limited (Client – Apple Inc.) • Hyderabad, India

